

THE TECH GUIDE

FOR STUDENTS

- Trending Techs @VSU
- Accounts-Services & Recommended Hardware
- App Glossary
- Information Security Tips
- Solutions Center & IT Student Jobs & Experimental Learning Opportunities

VSU Solutions Center
229-245-HELP (4357)



DIVISION of INFORMATION TECHNOLOGY

LOCATION Pine Hall • **PHONE** 229.333.5974 • **FAX** 229.245.4349 • **WEB** www.valdosta.edu/it • **ADDRESS** 1500 N. Patterson St. • Valdosta, GA 31698-1095

Trending Techs @ VSU

top **7** Spring 2023

1. Hi-Speed WiFi

Stay connected and engaged.

www.valdosta.edu/wireless

VSU-WiFi (5Ghz) and VSU-LegacyWiFi (2.4Ghz) are available in most places around campus.

VSU-IOT (Internet of Things) allows you to connect your gaming & entertainment devices.

Eduroam is available to students associated with another higher education institution.

WAAV-VALDOSTA is an open WiFi connection available on VSU shuttle & athletic buses.

2. Free Tech Stuff

Yeah, you read that right! F-R-E-E

Install [Microsoft Office](#) on up to 5 personal computers & 5 mobile devices. Borrow tech equipment from the [New Media Center](#) for academic use. Get 1-year educational access to [Autodesk](#). Sign-in to [Adobe Express](#) using your VSU email account.

3. BlazerLink Mobile App

Be active in the VState community.

[BlazerLink-Modern Campus Presence](#) app features VState community events, student orgs, and involvement opportunities.

4. Microsoft Authenticator App

Secure your info the easy way.

Setup [two-factor authentication \(2FA\)](#) and use the Authenticator app to securely log in to myvsu.valdosta.edu & remote computer labs.

5. eSports

Get your game on.

Competitive online/video gaming teams (e.g., League of Legends) and casual players are welcomed. Learn more at

valdosta.edu/student/student-life/esports

6. Printing

Sometimes, you just gotta print it.

A \$17.50 [campus printing](#) allotment is pre-loaded on your VSU 1Card each semester.

Initiate print jobs from anywhere and retrieve from any VSU card-swipe printer located in computer labs/classrooms, food courts, halls, and other campus areas. Send documents by email or use the VSU printer portal.

7. Teams & Collaborate

Going virtual has perks . . .

[Collaborate Ultra](#) is a synchronous video conferencing tool that is built into BlazeVIEW. You can interact with your instructor using text chat, audio, video, and a white board.

[Microsoft Teams](#) includes similar web conferencing features and allows you to post, share and edit files, use OneNote, and submit assignments. *Both tools are available when offered by your instructor.*

[Click text links for more info]

Learn about all VSU tech at
www.valdosta.edu/it

Accounts & Services

[Reset Your Password](#)

iforgot.valdosta.edu

Active Directory/MyVSU account

[Two-Factor Authentication \(2FA\)](#)

Securely log in to MyVSU & remote computer labs using 2FA & the Microsoft Authenticator app.

[VSU Accounts / Office 365 /](#)

[OneDrive myvsu.valdosta.edu](http://OneDrive.myvsu.valdosta.edu)

MyVSU is your one-stop portal to Banner, BlazeVIEW, Microsoft Office 365, Degree Works, VSB, and much more.

[Virtual Computers](#)

Access licensed software while off-campus by remoting in to VSU Windows computers.

[VSU 1Card Online Services](#)

View account balances and activity; make a Flex deposit; manage meal plan and more.

Need Help?

Use our [Tech Services Portal](#) to request help from [Information Technology](#), [Center for eLearning](#), and the [New Media Center](#). *Tip:* Add it to your MyVSU Portals fav list.

Direct link: <https://solutions.valdosta.edu>

[Click text links for more info]

Recommended Technologies

Operating Systems (OS):

Microsoft Windows and Apple macOS are both good choices, but familiarity with the OS you choose is most important.

Processors:

- Should be rated medium to high
- Intel: i5 or i7
- AMD: Ryzen 7 1700 or Ryzen 7 1800X

Memory (RAM):

- Minimum: 16GB
- The more RAM memory your PC has, the faster it will run

Storage:

- At least 500GB -HDD (hard disk drive/spinning platter); or
- At least 250GB -SSD (solid state drive)

Wireless:

- Minimum: 802.11ac or Wireless-AC
- Recommended: 802.11ax or WiFi-6

Type of Computer:

- Desktop PC with monitor, keyboard & mouse
- Laptops or Hybrid Tablets, such as the Microsoft Surface Pro, are great for multi-purpose use
- Chromebooks or Netbooks are **not** recommended due to hardware limitations
- Manufacturing Brand: HP, Acer, Asus, Dell, Lenovo, etc.
- Vendors: Best Buy, Amazon, Wal-Mart, Office-Max, New Egg, etc.; or directly from manufacture

App Glossary

Active Directory (AD): Your login to VSU computers and online accounts. *AKA:* Your MyVSU username & password.

Banner Web: Used to register for classes, view your student profile & grades, view financial aid information & much more.

Blazer Guardian App: Quickly communicate with University Police, friends &, family. *Tip:* It includes a safety timer, panic button, and 'send a tip' feature.

BlazeVIEW: The university's official online learning management system used for online classes, and can be used in traditional or hybrid classes. *Tip:* Visit www.valdosta.edu/elearning for help.

Blazing Careers (Handshake): VSU's main platform to post internships, job opportunities and career-related info. Contact [Career Services](#) for more info.

Degree Works: Used by you and your advisor to plan and track the courses and requirements you need to graduate timely. It includes a planner, GPA calculator, what-if scenarios & more. *Tip:* It integrates with Banner and Visual Schedule Builder.

Galileo: Georgia's virtual library of journals, magazines, newspapers & e-databases. *Tip:* Contact **Odum Library** for assistance: www.valdosta.edu/library.

GoVIEW: A cousin to BlazeVIEW, it is a collaborative online course system where you may be in classes along students from other University System of Georgia institutions.

Infobase: Over 80,000 video tutorials on topics like APA Basics, Photoshop, Excel, Acrobat Pro & Leadership Styles. *Tip:* Access it from the MyVSU portal or BlazeVIEW.

RAVE Mobile Safety & Alertus: Used by university authorities to send emergency messages via email (@valdosta.edu), voice, SMS/text and computers. *Tip:* **Keep your contact info updated in Banner.**

SmartEvals: Student Opinion of Instruction (SOI) tool used to evaluate faculty instruction. *Tip:* Contact [Academic Affairs](#) for more information.

ThinkingStorm: A free, online tutoring platform provided by [Academic Support Center](#).

Visual Schedule Builder (VSB): A real-time, dynamic class scheduling and registration tool. *Tip:* You can use VSB, instead of Banner, to register for classes.

[Click text links for more info]

Security Tips

www.valdosta.edu/security

Enable 2FA

Tip: Use the MS Authenticator App

Passwords

- Use a **phrase or series of words mixed with numbers and symbols** for a secure password – minimum 12-14 characters.

Note: Use the VSU Password Reset Tool to change your password anytime:

iforgot.valdosta.edu

- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

Note: VSU IT Staff will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU does not endorse a specific password manager solution, these are some of the most popular options:
[LastPass](#), [Keeper](#), [Dashlane](#), or [1Password](#)

[Click text links for more info]

Phishing

Pronounced 'fishing', this is an attack method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- **Forward suspicious VSU emails to abuse@valdosta.edu**
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email sender names. *Tip:* Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' (*s stands for secure*) and a lock icon in the address bar before entering private information.

Encryption

In your MyVSU Email, click the **Encrypt button** before composing a message that contains personally identifiable information (PII). Any two or more pieces of identifying data communicated together is considered PII. Examples of PII:

- Full Name, Birthdate, Birthplace
- SS# or Driver's License
- Student/Employee ID number

[Learn More](#)

Solutions Center



The University's premier call center that serves as a centralized client support team who specializes in:

- Information Technology & Web Services
- Admissions
- General VSU Inquiries

Phone: 229-245-4357

Web Ticket: solutions.valdosta.edu

Helpdesk Walkups: 2nd Floor Odum Library

Password Reset: iforgot.valdosta.edu

To best serve the VSU community, the Solutions Center has extended hours including nights and weekends:

Monday - Thursday: 8am - 7pm

Friday: 8am - 5pm

Saturday: 9am - 2pm

Sunday: 9am - 3pm



Connect with Us @VStateIT

Twitter & Facebook

www.valdosta.edu/it

<http://blog.valdosta.edu/it>

[Click text links for more info]

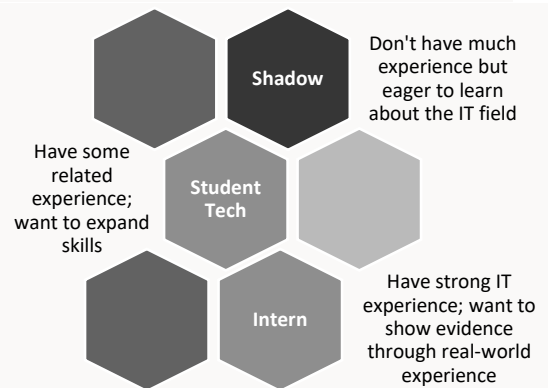
Student Jobs



DIVISION of
INFORMATION
TECHNOLOGY
VALDOSTA STATE UNIVERSITY

OTJ Training. Flexible Hours. Marketable Skills.

All majors are welcome. VSU IT offers job shadowing, student assistants, graduate assistants, and intern opportunities. . .



- Assets Management
- Call Center & Tech Response Unit
- Desktop & Classroom Technologies
- Networking & Information Security
- Project Management & Budgeting
- Systems Administration & Programming
- Training and Communication

Interested?

www.valdosta.edu/it > Click 'Want to Work for VSU IT?'

Email itj@valdosta.edu

Contact Career Services at

229-333-5942 or www.valdosta.edu/career

